



MEMORANDUM

TO: Valued EVV Providers

FROM: El Paso Health

DATE: 3/22/2024

RE: Updates to HHAeXchange Training Resources for EVV Program Providers and FMSAs

HHAeXchange has updated its training resources available for Electronic Visit Verification (EVV) program providers and financial management services agencies (FMSAs) that use the HHAeXchange Portal as their EVV system.

Email questions to [HHAeXchange](#).

Key Details:

The updated training resources, located on the [HHAeXchange webpage](#), include:

- [HHAX Provider Portal FAQs \(PDF\)](#)
- [HHAX EVV Aggregation Transaction Manager Rule Holds and Resolutions \(PDF\)](#)

Additional Information:

For more information, or to view additional HHAeXchange resources, refer to Texas Medicaid & Healthcare Partnership's (TMHP) published [Updates to HHAeXchange EVV Training Resources Now Available](#), on the [TMHP EVV webpage](#).

Email questions to [HHAeXchange](#).

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com